

After-Hours Text Messaging and Calling Policy

Text messages and phone calls to your provider **after business hours, on weekends, or on holidays** requesting medical advice, treatment, medication refills, or evaluation of a new illness may be considered an after-hours medical encounter and may require an **after-hours visit**.

If an after-hours visit is provided, **a \$50 after-hours fee will apply in addition** to any applicable office visit charges, insurance copays, coinsurance, or deductibles.

For routine questions, prescription refills, referrals, and appointment requests, please contact the office during normal business hours so we can assist you promptly.

If you are experiencing a medical emergency, **call 911** or go to the nearest emergency department immediately.

Thank you for respecting our providers' personal time, which allows us to continue providing timely, quality patient care.

Thank you for choosing Revive Integrative Medicine.